

**MURATTI CAKES
DISCLAIMER**



MURATTI

Terms & Conditions

Last Updated: 23 January 2008

RETAIL

- For any cake orders 10" Round size and above or an order over the value of \$50.00, we require a 40% deposit upon ordering
- The cake deposit is non refundable & no changes can be made to the cake order 1 week prior to the pickup date and no cancellations will be accepted 1 week prior
- Any cancellations (more than 1 week prior) will be refunded with a cake voucher of equal value
- Wedding Cakes require a deposit of 40% upon ordering and full payment 1 week prior to the function, any cancellations (more than 1 week prior) will be refunded with a cake voucher of equal value
- EFTPOS transactions are limited to minimum of \$20.00

WHOLESALE

- Terms of payment are 14 days from invoice date
- All COD agreements must be paid on delivery, unless otherwise arranged
- If a product is not up to standard, please keep the product refrigerated until a time when the cake can be inspected by Muratti Cakes
- Cakes must be kept with the original board and returned together for inspection (under each board is a production code)
- Any orders that are not included in the Muratti standard range or are large orders, must be provided in writing either by fax or in person. Unusual orders will require a minimum of 2 days notice after being approved with Muratti
- Products not kept in suitable conditions (in accordance with HACCAP regulations) will not be issued for refunds